



This advert is open for application by external applicants.

Equity Statement : *Preference will be given to suitably qualified Applicants who are members of the designated groups in line with the Employment Equity Plan i.e People with disability & African Females and Targets of the Organisation/Operating Division.*

Applicants that are interested in applying for any of the advertised positions must apply by registering on the Careers section of the Transnet Internet. Please take care in completing all required details on the profile, and then apply for the position.

Alternative Application Methods: (Completed Curriculum Vitae to be submitted)

Post :

E-mail :

Fax :

The closing date is on 21.07.2022. It is the responsibility of the applicant to ensure that HR has received the application before the closing date of the advertisement.

Note: if you have not been contacted within 30 days of the closing date of this advertisement please consider your application as unsuccessful.

Any questions regarding the application or recruitment process should be sent in writing to NTSIKELELO.DLEPU@TRANSNET.NET.

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Operating Division	:	TPT POD Corporate H/O
Position Title	:	Learnership: Call Centre
Employee Group	:	Trainee
Department	:	People Mgmt
Location	:	Durban
Reporting To	:	Interaction Centre Manager
Grade Level	:	LRN
Reference Number	:	2021594

Position Purpose:

The purpose of the Training Programme is to develop a pipeline for key roles within Transnet Port Terminals (TPT) through a structured 18-month training programme. The programme seeks to place Learners in specific areas within TPT according to their academic background, career aspirations and business requirements

Position outputs:

Follow a structured training programme

- Undergo performance reviews and assessments
- Perform all duties as contained in his/her development programme, as well as which he/she may reasonably be required to perform by Transnet Port Terminals

Qualifications & Experience:

- Grade 12 / Matric / NQF Level 4 equivalent - incumbent to be based at TPT Head Office
- Completed Certificate programme (logistics, operations management, or related) will be an advantage

PLEASE NOTE: Transnet, its employees or representatives never ask for a fee from job seekers. Any such requests are fraudulent. Please report any suspicious activities in this regard to the Transnet anti-fraud line on 0800 003 056.

Competencies:

- Time management
- Interpersonal skills and relationship building
- Conflict management and resolution
- Effective writing skills
- Self-motivated
- Attention to detail
- Service orientated
- Can-do-attitude
- Integrity
- Ability to work under pressure
- Computer literacy
- Knowledge of Microsoft Packages
- Ability to multi-task

NB Preference will be given to applicants within the eThekweni Municipality